Ganesh Ravichandran

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EXPERIENCE

• SOOT (Seed Startup, AI copilot for visual media)

New York, NY

Senior Software Engineer

Feb. 2021 - Oct. 2024

- Developed critical security and privacy infrastructure
 - Architected a highly scalable static file serving pipeline to restrict data access to authorized users only. Integrated CloudFront, Lambda@Edge, S3, and custom RBAC logic to **promote confidentiality by enforcing least privilege access** to sensitive user data.
 - Designed a local filesystem sync engine and integrated it with a custom Electron desktop client. Securely configured an app update server and CI/CD pipeline with automated code signing to continuously deliver new features to users, ensuring integrity and mitigating MITM threats across the software supply chain.
 - Built an AI-powered file ingestion pipeline leveraging CLIP, UMAP, FAISS, and Stable Diffusion. **Proactively blocked malicious file uploads** through a **deny-by-default strategy** for validating files. Leveraged presigned URLs to securely manage uploads to S3, **reducing unauthorized access opportunities.**
 - Extended GraphQL API functionality to support comprehensive, scalable queries, including a mechanism to **fulfill the GDPR right to data portability** by enabling users to bulk download their account data.
 - Championed and orchestrated the rollout of OpenTelemetry coverage across all backend services and enabled distributed tracing with Zipkin. The logging and tracing records **improved overall system observability**, **increased product availability**, and **facilitated incident detection and response.**
- o Provided security support to frontend and design teams
 - Developed and maintained end-to-end authentication infrastructure, integrating Firebase, Google SSO, and associated tooling. Authored an internal Vue/vanilla JS library **providing secure-by-default identity and session management utilities** for frontend developers.
 - Worked closely with the design team to deliver numerous Vue components that **improved user communication** and visibility during failures.
- $\circ \ \ \textit{Identified and optimized cloud infrastructure bottlenecks}$
 - Configured a horizontal autoscaler that adjusted Kubernetes worker pods based on SQS message queue size, enabling a **2x increase in user upload capacity**.
 - Managed compute resources using Terraform to support product deployments and rollbacks. Automated the deployment process across the stack, decreasing deployment time by ~20%.

• LiveStories (Series A Startup, focused on civic data storytelling)

Seattle, WA

Software Engineer (Technical Lead on LiveData)

Sep. 2019 - Feb. 2021

- o LiveData (Latest version of flagship product, an online data explorer and chart builder for proprietary civic data)
 - Managed three engineers across three continents to develop and launch an MVP to replace existing app.
 - Advised CEO on design/development strategy and cut sprint planning meeting lengths in half.
 - Developed 4/7 of the MVP's critical features, including authentication, location-based search, and chart editing
 - Re-architected the search function for the data library and reduced load time by 40%.
 - Facilitated transition for existing users by integrating LiveData into the current product UX.
- Forward (Platform for local governments to provide COVID-19 economic relief to small businesses)
 - Shipped an email campaign launch platform for government clients to reach businesses based on their eligibility for a given aid program, used by more than half of our clients.
 - Built tabular React UIs for government clients to analyze aid eligibility for over 10,000 businesses.
 - Developed and maintained UIs to empower struggling businesses to apply to more than 130 municipal and federal aid programs and gain access to over \$600,000 in available pandemic relief.

EDUCATION

• Columbia University

New York, NY

Bachelor of Arts in Computer Science

Sept. 2014 - Feb. 2018

TECHNICAL SKILLS

- Proficient: Linux, TypeScript/JavaScript (Node, React, Vue), Python (Flask, NumPy), Terraform, MongoDB, AWS (CloudFront, CloudWatch, DynamoDB, EC2, ECR, EKS, Lambda, S3, SQS), GraphQL
- Familiar: C, C++, Go, Kubernetes, Docker, Burp Suite